



OIVANGIN LOMAKARTANO OY BOOKING CONDITIONS (Y-2764583-7)

The booking fee is 30 % of the total accommodation fee or restaurant rental fee. The booking fee must be paid by the due date and serves as a confirmation of the booking. Bookings can be cancelled free of charge before the due date. The remaining 70 % of the accommodation fee and any extra service fees must be paid 4 weeks before the agreed arrival date.

The person making the booking must be 18 years of age or older. If the person making the booking is under 18 years of age, he or she must provide to Oivangin Lomakartano a written commitment signed by their guardian before the booking is made.

The person who made the booking must contact Oivangin Lomakartano no later than two days before the agreed arrival date to agree on e.g. time of arrival, key service, and any food orders.

The client can use the accommodation premises from 16.00 on the day of arrival until 12.00 on the day of departure.

The client has free access to the entire cottage, the yard area, and the shoreline with a boat and a kayak. The cottage has linen, tableware, and a kitchen with all the necessary appliances. There is firewood in the cottage and more can be freely collected from the firewood shelter located in the area.

The client can bring his or her own linen or the linen can be provided by Oivangin Lomakartano as part of the rental agreement. The client can make the beds him- or herself subject to a separate agreement. The client must clean the cottage at departure if cleaning service has not been included in the rental agreement. Even when final cleaning has been ordered or is included in the rental price, the cottage must be left in normal condition after occupancy, i.e. furniture and other equipment must be in their correct places and undamaged, rubbish bins must be emptied, and any dirty dishes must be placed in the dishwasher. If the premises have not been appropriately cleaned when the rental period ends, the owner of the premises has the right to charge a cleaning fee from the client afterwards.

The number of persons using the accommodation premises must not exceed the number of users specified in the original booking. Bringing of pets must be agreed upon separately. Please notify the owner immediately of any defects observed on the accommodation premises.

TERMS AND CONDITIONS OF CANCELLATION

Cancellations must always be made in writing. If the cancellation is made 4 weeks (1 month) before the agreed arrival date, the booking fee will be refunded. If the cancellation is made 28-21 days before the arrival date, the booking fee will not be refunded. The entire fee will be charged for any cancellations that are made less than 21 days before the arrival date.

If the booking is cancelled before the arrival date due to a serious illness or death of the person who made the reservation or of their close relative, the booking fee will be refunded. In such cases, a medical statement must be provided.

Oivangin Lomakartano has the right to cancel the booking in force majeure situations, which include natural conditions and fire. In such cases, the booking fee will be refunded to the client.

PAYMENT SERVICE

The payment service is implemented and provided by Checkout Finland Oy. (Y-2196606-6)

Checkout -Payment terms.

Checkout Finland Oy Varastokatu
3 A, 33100 Tampere
Y-tunnus 2196606-6
Osa OP Ryhmää

Customer service

asiakaspalvelu@checkout.fi
0800 552 010 (0,00€/min)
On weekdays time 09 - 16

More Info; Info@oivanginlomakartano.fi

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